A Way of Working

Stead P0 fm 11/13/01 1:28 PM Page ii

Stead P0 fm 11/13/01 1:28 PM Page iii

A Way of Working

Essays on the Practice of Medicine

By

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Dedication

At the end of the day, the practice of medicine is a service occupation, not a license to wealth or social standing. This book is dedicated to those physicians who recognize that it is very difficult to truly be a good doctor, and who derive joy from the hard work of serving others.

> Barton F. Haynes, MD Eugene A Stead, Jr., MD 2001

Stead P0 fm 11/13/01 1:28 PM Page vi

Acknowledgments	xi
Introduction Barton F. Haynes, M.D.	xiii
Prologue Eugene Stead on Eugene Stead	XV

I. Medical Education for the Future

Origin of the Species	5
0 1	
To Manage or Not To Manage	11
Intern and Residency Training	15
Medical Care: Its Social and Organizational	
Aspects. Postgraduate Medical Education in	
the Hospital	21
Medical Education and Practice	31
The Evolution of the Medical University	39
The Limitations of Teaching	49
Training Is No Substitute For Education	59
Making Safe Doctors	65
The Role of Science and of the Belief	
Systems of Patients and the Doctors in	
the Practice of Medicine	67
A Curious, Interested Doctor at Peace	
with the Complexities of Biology	71
	Medical Care: Its Social and Organizational Aspects. Postgraduate Medical Education in the Hospital Medical Education and Practice The Evolution of the Medical University The Limitations of Teaching Training Is No Substitute For Education Making Safe Doctors The Role of Science and of the Belief Systems of Patients and the Doctors in the Practice of Medicine A Curious, Interested Doctor at Peace

II. Academic Medical Centers

Chapter 12	Retooling Clinical Departments in	
	Academic Health Centers	77
Chapter 13	Building a School	85
Chapter 14	The Essence of A Viable Medical Center	87
Chapter 15	The Nature of Administration in	
	Academic Health Centers	93
Chapter 16.	The Role of the University in	
	Graduate Training	97
Chapter 17	The Setting of the Hanes Ward Project	107

III. The Computerized Medical Database: The Way of the Future

Chapter 18	Creation of Personnel at the Medical/	
	Computer Interface: Should It Be a	
	Specialty?	125
Chapter 19	The Way of the Future	133
Chapter 20	The National Library of Medicine: The Great Equalizer Between Small Hospitals	1 4 1
	and Major Medical Centers	141
Chapter 21	Computers, Doctors and Medical Students	143
Chapter 22	Biomedical Instructional Technology: The State of the Art	157
Chapter 23	Computerized Medical Practice: Old Dreams and Current Realties	175

IV. The Community and Their Doctors

Chapter 24	The Future Is Here	189
Chapter 25	On Community Hospitals	201

VIII

Chapter 26	The Assets of A Community Hospital	205
Chapter 27	Picking Other People's Brains	207

V. The Medical Workforce: Some New Ideas

Chapter 28	Educational Programs and Manpower	213
Chapter 29	Training and Use of Paramedical Personnel	223
Chapter 30	The Physician's Assistant and Internal Medicine	227
Chapter 31	New Roles for Personnel In Hospitals: Physician Extenders	233
Chapter 32	Up The Health Staircase	241

VI. Healthcare and the Nation: Where Are We Going?

Family Practice	247
Why Moon Walking Is Simpler than	
Social Progress	259
A Proposal for Identification of Those Few	
Areas of Essential Functions Which Are Not	
Best Served By Our Present Economic	
System. Can Better Systems Be Devised?	265
Space Biology and Medicine—An Unmet	
Challenge	269
A Proposal for the Creation of a Free-	
Standing National Academy of Medicine	271
The Delivery of Health Care	277
Unsolved Issues in Medicine: Geriatrics	
as a Case in Point	279
Quality of Medical Care	291
	A Proposal for Identification of Those Few Areas of Essential Functions Which Are Not Best Served By Our Present Economic System. Can Better Systems Be Devised? Space Biology and Medicine—An Unmet Challenge A Proposal for the Creation of a Free- Standing National Academy of Medicine The Delivery of Health Care Unsolved Issues in Medicine: Geriatrics

Chapter 41	"Clinical Trials" for Proposed Legislation?	297
Chapter 42	Cost Conscious Doctors	299
Chapter 43	The Duke Plan	303
Chapter 44	The Balance Between Freedom, Public, and	
	Private Enterprises and National Service	309
Chapter 45	A Proposal for the Creation of a	
	Compulsory National Service Corps	313
Chapter 46	The Opportunities for a Research Program	
	on Myocardial Infarction: The Report of	
	the NIH Ad Hoc Committee	319

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Barton F. Haynes, M.D. Durham, North Carolina December 2000 Stead P0 fm 11/13/01 1:28 PM Page xii

Introduction

This is a book of essays written by one of the great doctors of the mid-20th century, Eugene A. Stead, Jr. Gene Stead served in many jobs at Harvard, Cincinnati, Emory and Duke Medical Schools, including Chair of Medicine at Emory and Duke, but I will let Dr. Stead introduce you to himself in the *Prologue: Eugene Stead on Eugene Stead*. Gene Stead's contributions to American Medicine are in two general areas: his effect on the doctor-patient relationship that is written about in a companion volume, "A Way of Thinking" by Dr. Eugene A. Stead, Jr., and his effect on healthcare systems in the U.S. that is written about in this volume "A Way of Working."

In this volume, essays and papers are collected that reflect Stead's impact on various systems in American Medicine, such as training programs, academic health centers, national organizations, and the formation of a new profession: the physician's assistant. These essays show the extraordinary vision he has had over the years to anticipate the future.

The chapters in the first section "Medical Education For the Future," reflect Stead's vision on medical students and housestaff training and review his pioneering work in changing the Duke curriculum. His success in training young doctors is indicated by the 33 Stead trainees who went on to become chairs of medicine.

In the section "Academic Medical Centers," Stead gives out his secrets for administering departments and medical centers secrets that are as relevant today as they were in years past. These sections are a "must read" for contemporary chairs of medicine and their deans. In addition, he anticipated the crisis today in

Introduction

nursing and other health provider shortages and proposed a series of innovative ways to bring healthcare teams together.

In the section on computerized medical databases, Stead shows us his vision in foretelling the future by telling us in the 1970s of the importance of computers in medicine today. Thirty years ago Stead started the Duke cardiovascular database that now has clinical data on over 250,000 patients. Papers written out of the database have changed the way cardiovascular medicine is practiced today in the U.S. Most importantly, the Duke Clinical Research Institute (led by Stead protégé, Dr. Robert Califf) grew out of the Department of Medicine Cardiology Database, and now is a force in clinical research internationally, not only for cardiovascular medicine, but also for minority health, neurobiology, and other disciplines as well.

In the section on the medical workforce, Stead's classic papers on his establishment of the physician-assistant profession are reprinted, and chronicle the development of his greatest innovation and most successful program.

Finally, in the section on healthcare and the nation, Stead addresses many of the unsolved social problems that we still face, such as poverty and lack of healthcare for all citizens in the US, and proposes several solutions to these social ills.

It is remarkable how many trends, events and medical advances Gene Stead has anticipated and predicted over the years: computer databases in medicine, evidence-based medicine, modern medical school curricula, the effects of managed care on academic health center research and teaching, the nursing shortage, the success of the physician's assistant program, and the importance of genetics and genetic screening in preventive medicine. Because of his ability to see the future, the words that Gene Stead has written over the past 50 years are just as relevant today as when they were written. His essays are packed with wisdom, wit, and perspective, and his story is told in a straightforward voice that is uniquely his.

> Barton F. Haynes, M.D. Durham, North Carolina December 2000

XIV

Prologue

Eugene Stead on Eugene Stead

Eugene Stead Jr. is a 92-year-old Georgia boy educated at Emory College and Emory Medical School. His apprenticeships included medical and surgical internships at the Peter Bent Brigham Hospital, a tour of duty at the Cincinnati General Hospital, a two year stint as chief resident at the Thorndike Memorial Hospital located on the grounds of the Boston City Hospital, and a two year term on the junior faculty of Harvard Medial School. He was appointed Professor of Medicine and Chairman of the Department at Emory at the age of 33. He spent the years of World Ward II at Grady Hospital where he operated the medical service with 3rd and 4th year medical students. From Friday through Sunday he lived at Grady studying circulatory failure from knife, ice-pick and gun wounds. When trauma patients were not available, he and his colleagues studied patients with heart failure. They were always present.

In 1945, Stead was made Dean of Emory Medical School. He was an example of the Peter Principle. He had been promoted to his level of incompetence. He licked the Peter Principle by resigning as Dean and returned to a level of his competence. January 1, 1949 he became Professor and Chairman of the Department of Medicine at Duke.

He resigned his position as chairman at the age of 60. After surveying the field he found no example of a chairman, 60 years or older, who was as productive as Stead had been between 33

XVI

and 60. The odds were great that after the age of 60 his department would slowly lose some of its excellence.

He is still active at the age of 92. He has had an unusual opportunity to observe students from their second year in medical school to their maturation as doctors, scientists and educators.

Through these years of activity he has evolved many general precepts. Some of them are:

- 1) Students do the learning and they should have the honors;
- Selection of the people who are admitted to a program is much more important than the course of study. Input largely determines output;
- The faculty fiddles with the curriculum but activity of the student is only affected by examinations. Examinations test memory and until examinations become open book, medial students will continue to memorize useless facts;
- 4) Examinations have to emphasize useless facts because you can not arrange a string of students from top to bottom if you only ask for useful facts;
- 5) Physician associates and assistants can increase the productivity of doctors without impairing the quality of health care;
- 6) The sign of each experience is more important than the facts memorized. If the sign is negative, students will shun the area. If the sign is positive, they may continue to explore and learn;
- Never give assignments. Identify areas that are of interest and see how far students will go on their own;
- 8) Many persons with excellent grades and high IQs will sit on their bottoms. The work of the world is

XVII

done by those who get up in the morning, enjoy the day and make little distinction between work and play;

- 9) Don't forget the forgetting curve. Ask questions over the years to discover what is best left in books and computers;
- 10) Any form of active learning will accumulate fewer facts per hour but will slow the forgetting curve;
- 11) Education is never efficient;
- 12) Any question to which there is a known answer can be reduced to memory. The best questions have no absolute answers; and
- 13) Availability is a more useful attribute than brilliance. People who are happy stay home—the discontented travel.

Stead P0 fm 11/13/01 1:28 PM Page xvi;1